An electronic health record (EHR) system’s ability to perform throughout a natural disaster and quickly recover depends heavily on the support of both people and technology. Consistently providing customers with reliable, comprehensive support is a cornerstone of both MEDHOST culture and our hosted EHR solution.

**MEDHOST’s EHR Disaster Support System**

- Daily system flash copies with off-site replication
- Daily incremental data snapshots
- Minimize downtime, maximize performance and security
- Redundant points of connectivity
- Dual data center operations

**ACCOUNT MANAGEMENT**

- Healthcare pros who understand your business
- Advocates for customer in every support situation
- Provides regular company/product updates
- Coordinates with on-site personnel during critical events

**CUSTOMER SERVICE**

- Proactive disaster preparedness engagement
- Elevated priority in critical events
- Dedicated to minimizing impact of disaster on facility operations

Access to frontline support 24/7

Get more layers of EHR protection when you partner with MEDHOST’s experienced support specialists, IT experts, and account managers.

Visit [https://www.medhost.com/weather-the-storm](https://www.medhost.com/weather-the-storm) to learn more.